



Albion Water

## **Environmental and Sustainability Policy**

July 2009  
Dr Jerry Bryan

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## Albion Water Environmental and Sustainability Policy

Albion aims to remain a market leader in the development of solutions to the environmental issues that face the water industry. It recognises the need to incorporate enhanced sustainability and environmental improvement in projects it carries out as part of its regulated business, and in consultancy projects it carries out for clients. The stakeholders who have an interest in the outcome of Albion's work will include customers, employees, regulators, investors, suppliers, the community and the environment.

The key points of our policy are:

- *Albion recognises that its social, economic and environmental responsibilities to stakeholders are integral to its business and aims to demonstrate these responsibilities through its actions and within corporate policies.*
- *Albion takes seriously all feedback received from stakeholders.*
- *Albion is open and honest in communicating its strategies, targets, performance and governance to its stakeholders in its continual commitment to sustainable development.*

To put these policies into practice Albion aims to:

- Improve its own environmental performance through implementation of Sustainable Development and Environmental policies.
- Improve the environmental performance of its clients
- Ensure a high level of business performance while minimizing and effectively managing risk.
- Provide, and strive to maintain, a clean, healthy and safe working environment
- Encourage suppliers and contractors to adopt equivalent business policies and practices

Albion is committed to protecting and enhancing the environment, both local and global, and will ensure that activities are carried out in a sustainable way.

To meet its policy aim, Albion endeavours to:

- Be aware of all new environmental legislation and regulations
- Comply with all environmental legislation and regulations
- Minimise energy and water use and their associated CO2 emissions
- Maximise the use of renewable energy sources where possible
- Minimise the generation of waste
- Implement the reduce...reuse...recycle hierarchy
- Maximise the use of material from renewable sources
- Minimise polluting emissions to air, land and water
- Minimise the use of polluting forms of transport
- Assess the environmental impacts of working practices and product manufacture

- Assess the whole life environmental performance of all purchases
- Maximise the use of local products and local workforce.
- Ensure that design and construction is undertaken in a manner compatible with sustainable development

To further the aims of this policy Albion aim to:

- Provide adequate environmental training for all staff
- Assess the environmental performance of all suppliers
- Develop environmental targets and action plans
- Review this environmental policy and its action plans periodically with a view to continuous improvement.

Dr Jerry Bryan  
Albion Water

### Contact Details

Emergency Helpline                      **0800 917 5819**  
Customer Service Helpline              **0845 604 2355**

Contacting us in writing:

If you want to write to us about any customer service or billing issue, please use:  
[Albion Water Limited, Customer Services, Harpenden Hall, Southdown Road, Harpenden, Herts, AL5 1TE](#)

Albion Water on-line:

For general enquiries – [info@albionwater.co.uk](mailto:info@albionwater.co.uk)  
Our website - [www.albionwater.co.uk](http://www.albionwater.co.uk) - contains customer information and alternative email addresses if you wish to contact us electronically.

Registered Office:

Albion Water Limited, 71 Clarence Road, Teddington, Middlesex, TW11 0BN