

July 2011

Dear Customer/Property owner

### Changes to the ownership of your drains and sewers

We are writing to let you know about changes to the ownership of some drains and sewers that serve your property. By law we must inform all property owners of these changes and the legal notice explaining the change of ownership is on the back of this letter. Every property owner in England and Wales is getting a letter like this one from their local water and sewerage company.

### What is changing?

Property owners are currently responsible for the pipes that drain from their property into the public sewer network. People are often unaware of this responsibility until a problem arises and they are faced with a repair bill.

This responsibility is going to change.

The Government has decided that "private sewers and lateral drains" would be better looked after if they were part of the public sewer network and the responsibility of your local water and sewerage company.

### What do I have to do?

YOU DO NOT HAVE TO DO ANYTHING - the transfer of ownership will happen automatically on 1 October this year. The purpose of this letter is just to let you know that this is happening.

Please read the enclosed leaflet, because it gives you more information on which pipes are transferring to us and which ones will remain the responsibility of property owners. If you want to know more then please visit our website at [www.albionwater.co.uk](http://www.albionwater.co.uk) or call Customer Services on 0845 604 2355.

If you are not the property owner, can you please pass this letter onto them. If you are a housing association or council tenant you do not need to do anything because we have already been in contact with your landlord.

Thank you.



David Knaggs, Managing Director