

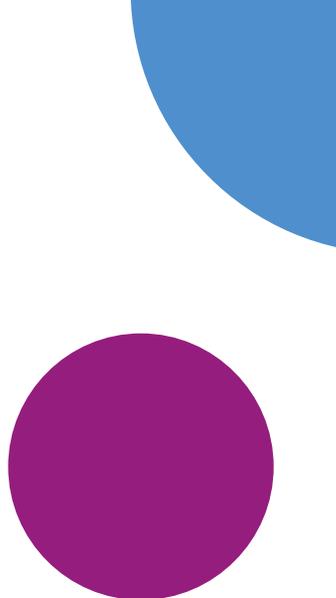
water is open
for business



From April 2017, over 1.2 million businesses and organisations will be able to choose who provides their premises with water and wastewater services.



see inside to
find out how your
business could
benefit



If you buy water or wastewater services for business premises, from April 2017 you may be eligible to switch to a new retail service supplier to get the best deal.

Eligible businesses and other non-household customers, from the smallest high street shops to the largest public authorities, will be able to shop around or renegotiate their existing deal.

If your business is eligible, you could benefit from:



lower bills and better value for money



more tailored services to suit your business needs



better customer service



help to become more water efficient



better for business, better for the environment

As well as benefits for customers, opening up the water market will also deliver a range of environmental benefits from:



more efficient
use of water



more innovation
and better use
of technology



reduced carbon
emissions from
cuts in water use

how the new market will work

Eligible businesses and other non-household customers will be able to shop around for their water and wastewater services, and choose the retailer that they feel is offering a deal that best suits their needs.

find out if your business will be eligible

Being eligible to choose who supplies your retail water and wastewater services will depend primarily on:

- whether your premises are used mainly for business, rather than domestic use
- where your existing water and /or wastewater supplier is based.

If your premises are used only for business and your existing supplier of water and/or wastewater services is based in England, it is likely you will be eligible to switch from April 2017.

Customers in Wales, or whose existing supplier is based in Wales, may only be able to switch if their usage is more than 50 megalitres (50 million cubic litres) a year.

You can start shopping around now – but you won't officially be able to change your package or retailer until the market opens in April 2017.

To find out more and to see if your business will be eligible to switch, ask your current water company or see www.open-water.org.uk



visit
www.open-water.org.uk
for free and impartial advice,
to check your eligibility
and for a complete
list of suppliers

