



WHOLESALE CHARGES SCHEME 2026–27

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1.0 Introduction

This document sets out Albion Water Ltd.'s wholesale charges for the 2026–27 financial year. Albion Water is a new appointee (NAV) and provides water and sewerage services in designated areas. Charges are structured to be cost-reflective, transparent, and compliant with Ofwat's regulatory requirements.

Wholesale charges apply to non-household customers and reflect the underlying costs charged by the incumbent water companies in each supply area.

2.0 General Principles

It is intended that the charges to be made under this scheme will, with any other relevant sources of revenue, provide the income necessary to finance the water supply and sewerage functions of AWL. These charges shall be fixed with due regard to the principles laid down in the Act and relevant Licence Conditions. AWL operates in different discreet geographical areas across England variously providing water, sewerage and recycling services separately or in combination.

There are two main types of wholesale services:

- primary services related to the supply of water and the removal and treatment of foul sewerage, surface water drainage and highway drainage; and
- non-primary services for activities that are not directly related to the provision of primary services.

The non-primary service charges have been developed to support retailer service requests. These charges have been designed to meet both the OFWAT Wholesale Charging Guidelines and the Wholesale - Retail Code.

This document provides general information and the Primary Charge information for each separate area together with one for general non-primary Charges.

3.0 Methodology & Cost Reflectivity

Analysis of our own costs on a site basis against income from the small number of NHH customers we service would, to ensure a proportionate margin, result in charges higher than the relevant incumbents who service a much higher number of NHH customers from a much wider fixed cost base. However, to ensure compliance with the NAV charging rules, our charges therefore mirror those of the incumbent to maintain the principal of customers not being worse off.

- Charges reflect long-run efficient costs.
- Albion Water does not recover more or less than underlying wholesale costs.
- Transparent and predictable pricing for customers and retailers.

The 2026–27 charges reference the following incumbent sources:

- Thames Water Utilities Limited – Wholesale Tariff Document 2026–27 (Upper Rissington water supply)
- Southern Water Services Limited – Wholesale Charges Schedule 2026–27 (Castle Hill & Knowle sewerage services)

All charges are applied exactly as published by the incumbents, with no adjustments or uplifts.

4.0. Wholesale Water and Sewerage Charges - Thames Water Area (Upper Rissington)

4.1 Primary Water Supply Charges

Fixed Charges by Meter Size (£):

Meter Size	Annual Fixed Charge
0–25 mm	0.00
26–50 mm	0.00
51–100 mm	0.00
>100 mm	0.00

Volumetric Charges by Consumption Band (p/m³):

Consumption Band (m ³)	Volumetric Charge
0–500	273.46
500–20,000	273.46
20,000–50,000	254.86
50,000–100,000	205.10
>250,000	164.08

Large User Annual Fixed Charges (£):

Band	Charge
20,000–50,000 m ³	3,720.00
50,000–250,000 m ³	28,600.00
>250,000 m ³	131,150.00

4.2 Trade Effluent Charges

Metered Sewerage Fixed Charges (£):

Pipe size (mm)	Inches	Highways Drainage (£)	Surface Water Drainage (£)	Foul Drainage (£)	Full (£)	Abated* (£)
12/15	0.5	27.46	47.70	0.00	75.16	27.46
20/22	0.75	61.79	107.33	0.00	169.12	61.79
25/28	1.00	109.84	190.80	0.00	300.64	109.84
30/32/35	1.25	171.63	298.13	0.00	469.76	171.63
40/42	1.50	247.14	429.30	0.00	676.44	247.14
50/54	2.00	439.36	763.20	0.00	1,202.56	439.36
65	2.50	686.50	1,192.50	0.00	1,879.00	686.50
75/80	3.00	988.56	1,717.20	0.00	2,705.76	988.56
100	4.00	1,757.44	3,052.80	0.00	4,810.24	1,757.44
125	5.00	2,746.00	4,770.00	0.00	7,516.00	2,746.00
150	6.00	3,954.24	6,868.80	0.00	10,823.04	3,954.24
200	8.00	7,029.76	12,211.20	0.00	19,240.96	7,029.76
250	10.00	10,984.00	19,080.00	0.00	30,064.00	10,984.00
300	12.00	15,816.96	27,475.20	0.00	43,292.16	15,816.96

Volumetric Charges (p/m³)

Consumption (m ³)	Volume Charge
0 – 500	154.96
500 – 50,000	154.96
50,000 – 100,000	154.96
100,000 – 250,000	123.97
Over 250,000	123.97

Standard Strength Charges (p/m³):

Service	Charge
Reception & Conveyance	23.44
Primary Treatment	27.41
Biological Treatment	35.14
Solids Treatment	33.63

Large User Trade Effluent Charges (p/m³):

Service	Charge
Reception & Conveyance	19.05
Primary Treatment	21.99
Biological Treatment	28.18
Solids Treatment	26.98
Annual Fixed Charge	31,680.59

4.3 Non-Primary Sewerage Services

Service	Charge
Meter Testing	POA
Meter Replacement	POA
Site Inspection	POA
Temporary Disconnection	POA
Permanent Disconnection	POA
Trade Effluent Admin	POA
Drainage Connection	POA
New Connection	POA

5.0 Wholesale Sewerage Charges – Southern Water Area (Castle Hill & Knowle)

5.1 Trade Effluent Charges

Metered Sewerage Fixed Charges (£)

Meter Size	Foul Drainage (£)	Surface Water (£)	Highway Drainage (£)
Up to 20 mm	0.00	50.00	19.16
Up to 25 mm	0.00	367.97	19.16
Up to 40 mm	0.00	735.94	19.16

Meter Size	Foul Drainage (£)	Surface Water (£)	Highway Drainage (£)
Up to 50 mm	0.00	919.92	19.16
Up to 80 mm	0.00	1839.84	19.16
Up to 100 mm	0.00	2391.78	19.16
Over 100 mm	0.00	6071.46	19.16

Volumetric Charges (p/m³)

Consumption (m ³)	Volumetric Charge
0–50	354.5
51–100,000	354.5
Over 100,000	326.0

Trade Effluent Charges (p/m³):

Service	Cost
Reception & Conveyance	91.33
Primary Treatment	77.26
Biological Treatment	87.77
Solids Treatment	55.52

Large User Trade Effluent Fixed Charges (£/year):

Band	Charge
Over 100,000m ³	43,772

5.2 Non-Primary Sewerage Services

Service	Charge
Meter Testing	POA
Meter Replacement	POA
Site Inspection	POA
Temporary Disconnection	POA
Permanent Disconnection	POA
Trade Effluent Admin	POA

Service	Charge
Drainage Connection	POA

6.0 Contact Details

Telephone

Customer Service 03300 242020

Our Customer Service helpline is open Monday – Friday 08:30 – 17:30

Emergency Helpline 0800 917 5819

Our Emergency Helpline operates a 24-hour service

Write to

Albion Water Limited, Runway East, 1 Victoria Street, Bristol, BS1 6AA

Email

customer.services@albionwater.co.uk

Website

www.albionwater.co.uk
